

Princes Gardens Surgery
Patients Participation Group
Rejuvenation Talks

with

Practice Manager Louisa Enriquez, Sharon Blight and Ann Hawkins

Monday 18th March 21019

Rejuvenation Talks

Summary

This meeting was called by PM Louisa (PPG Secretary) as the group has not met for some time and talks were held to try to regenerate the PPG.

The PPG representatives present agreed the PPG has lain dormant for a while due to there being no real progress or direction following the information sessions which were unsuccessful.

Whilst the PPG is an independent group, we feel that we can only do this if we work alongside PGS to ensure the PPG is the supportive group it should be to ensure the best outcomes for patients.

Bullet points taken from the PPG rejuvenation Talks

PPG Information Station Once a month

PPG representative to man a PPG Information Station once a month on the same day and at the same time. Thursday mornings are to be targeted to take in ordinary patients but also the baby clinic.

The initial few months will see a leaflet asking patients to circle any areas of interest and Louisa will then collate a list of the areas most patients indicate to allow a focus to future events/information stations. This leaflet will also ask patients if they are willing to be contacted by email thereby acknowledging the part GDPR plays in getting information to patients. The PPG information flyer will also be given out to improve awareness..

- **First Date for this Information table is Thursday morning the 25th April - Volunteers to man information Station would be most welcome. Thank you**

PPG to be more in tune with website - *data entry only done by Louisa.*

- Meetings to be more virtual? Skype?
- Live Quarterly Meetings At PGS - With pre-arranged dates and times - Calling Notices to be emailed to PPG representatives - One month reminder followed up with a one week before email reminders .
- Your input and contribution at live meetings will be greatly appreciated. Please make notes of these dates below and please do attend.

Meeting	Date	Time	Venue
• Summer Summit	3 rd July	4pm	PGS
• Autumn	2 nd October	4pm	PGS
• Winter wonders	8 th Jan	4pm	PGS
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- These dates and times have been mapped out for you to plan ahead and work with these dates so that you can attend bringing with you your ideas which can be added to the meeting agenda by letting me know anything up to a week before the meeting.

Thank you

