

Join here

Title: Mr/Mrs/Miss/Ms Other: _____

Full Name: _____

Date of Birth: _____

Address: _____

Telephone: _____

Email address: _____

Signature: _____

Date: _____

**Please hand this form in at reception or
post to the address overleaf.**

Get Involved

The more patients that become involved, the more the services provided at Princes Gardens will reflect what the patients want. Your help will enable us and the surgery to plan ways of involving patients that suit you. It will also mean we can keep you informed of opportunities to give you views and of the latest updates from the Practice.

All information that you provide will be used in accordance with data protection legislation, which gives you the right to know what information about you is being held and how it is being used.

If you are interested in joining us, please complete the slip (left) and hand it in to reception and someone will be in touch. Thank you.

Princes Gardens Surgery
2a High Street
Aldershot, Hants
GU11 1BJ

01252 332210

www.princesgardenssurgery.co.uk

Princes Gardens Surgery

Patient Participation Group(PPG)



Healthcare is not something which is done to us, it is something we are all part of and in which we all have a say.

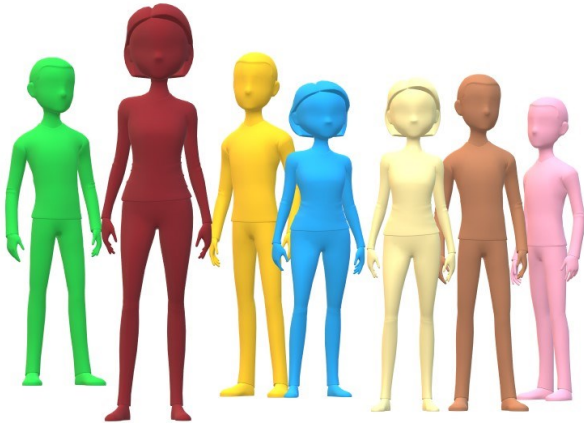
We're patients working with Princes Gardens Surgery to improve the services provided to ALL patients. You can help - find out more inside.

Who are we?

We're ordinary patients like you. We've volunteered to work with Princes Gardens, to represent patient views by giving our own views on services, facilities etc., and also by talking to other patients to get their views.

We aim to meet four times a year.

We discuss anything we feel is important or relevant to the successful provision of high-quality GP services at the surgery.



Get Involved

You don't need any training - just a willingness to improve the services at Princes Gardens and a readiness to give your opinion about any aspect of the surgery, from the services provided, the way it is run, to its facilities.

If you want to help but your personal circumstances mean you can't commit



time or attend meetings, don't worry. You can always join the 'virtual group' and receive information and provide feedback by email.

Activities

- We consider service proposals which could benefit patients.
- We improve communication between patients and the surgery.
- We act as patient support for specific events.
- We promote health matters by running events and interacting with other groups.

Complaints

We ARE NOT a complaint body and play no role in dealing with personal complaints and/or medical issues.

There are already processes in place for these:

Medical Issues: To be discussed with the doctor/nurse treating you.

Complaints: To be addressed to the

Practice Manager in the first instance.

Suggestions

We determine our own activities based on the needs of the local patient population and the practice. Please feel free to get in touch with your own comments or suggestions.

Taking part

We're always looking for more patients who are keen to be part of improving Princes Gardens Surgery. If you, a family member or friend are registered with the surgery and are interested, please apply via the form overleaf.

If you'd like to know more, please contact the Practice Manager.

It's your surgery

Have your say

You can provide us with feedback by emailing:

NEHCCG.PrincesGardensSurgery@nhs.net